CCH PERSONAL TAX – KNOWN ISSUES (1 April 2021)

Below is a list of issues reported since the April release that potentially impact a significant number of users.
Our aim is to rectify these issues within 12 months but ideally within the next two quarterly releases.

DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/ FIXED
07/04/2021	62840	Cannot add legacy tasklist to homepage, sometimes results in a 'string' error message	Close and reopen Central, use the Customise button to re-populate the homepage but do not add the workflow tasklist. Use the Options tab in each tax return to sign off tasks instead.	tba
09/04/2021	62843	HS302 & HS304 object reference error message on saving	Click Ok to ignore message, data does save correctly	tba
14/04/2021	62850	SA100 box 20.1 not populated immediately	Go into Tax Return Other Information > Additional Details then click save and close	tba
14/04/2021	62852	SA103S box 31 (and SA302) not showing figure where SEISS claimed, turning a loss into a profit	Untick the Use Short pages box in basis period to use the SA103F instead	tba

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