

CCH CENTRAL – KNOWN ISSUES (October 2020)

DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/FIXED
09/06/2020	59475	Find Clients - Advance Search - Values for UTR & NI not returned	<b>Workaround:</b> Either use Find Clients or Search from Reporting to display values	
01/05/2020	59439	Extra fields are not being populated when using Publish to CCH OneClick via mail merge	<b>Workaround:</b> Do not use extra fields within OneClick Templates	<b>2020.3</b>
12/05/2020		All Notes – Font decreased to 8.2 when selecting and over-typing	<b>Workaround:</b> Highlight text, delete and then re-type	<b>2020.3</b>
25/03/2020		Support for Office 2019 64bit + 32bit		<b>2020.3</b>
07/02/2020	59305	Deletion of clients/contacts does not allow for Fee Protection data presence	<b>Workaround:</b> Contact CCH Customer Care for a script	