

CCH PERSONAL TAX – KNOWN ISSUES 13 November 2020)

Below is a list of issues reported since the April release that potentially impact a significant number of users.

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DATE RAISED	ITS	DESCRIPTION	WORKAROUND (If Available)	SCHEDULED/FIXED
22/10/2020	60633	SA107 – Non-Resident Trustees Customers have reported that when creating a 2020 Tax Return with Income from Trusts, where Non-Resident Trustees has been selected Box 6 is not being ticked on the SA107	Add a white space (disclosure) note declaring the name of the Trust and that there are Non-Resident Trustees.	2021.1
03/07/2020	59513	P60 figure multiplied by number of rows in Benefits analysis screen In an employment record, if you have entered multiple rows in the analysis section for benefits/expenses, the Reporting field called Payments from P60 will multiply the value by the number of rows	None	2021.1 Candidate
12/06/2020	59480	Residence, Remittance Basis etc.' window There is an issue with roll-forward where on the 'Residence status' tab of the 'Residence, Remittance Basis etc.' window boxes 2 and 3 are ticked and there is a date of departure in Box 6. When the case is rolled forward to the following year both boxes 1 and 2 are ticked, greyed out and read-only. Boxes 1 and 2 are mutually exclusive and not ticked at the same time. In these circumstances, when rolling forward box 2 should not be populated in the destination year. If box 1 is not ticked but box 2 is then on roll-forward box 2 should continue to be ticked.	There are a couple of workarounds: 1. Delete the data on the 'Residence, Remittance Basis etc.' window (in the destination year) and re-enter the data, or, 2. if the 2020 case has not been created, in 2019 remove the tick from box 2 before rolling forward to 2020 then re-enter the tick on box 2 in 2019.	2021.1 Candidate
12/11/2020		Updated Exclusions HMRC has recently updated its list of Exclusions for 2019/20 but they were received too late to make it into Personal Tax. We will not be issuing an update for these until 2021.1	Click here for our 2019/20 HMRC exclusions article, including the latest entries	FYI

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20/05/2020	59502	<p>Post-Employment Notice Pay The HMRC calculator does not currently allow relief for Foreign earnings not taxable in the UK (box ASE12) to be given against Post-employment Notice Pay (box ASE5)</p> <p>HMRC has confirmed our understanding and that such relief should be allowed against these payments. HMRC has advised they will update Helpsheet 325 and the SA101 for the tax year ended 5 April 2021 but to make it clearer for taxpayers with this scenario to be able to deduct the relief and enter the remaining taxable amount in box 5. HMRC does not propose to make and changes to the calculation or raise a new Exclusion.</p>	<p>We do not anticipate this to be a very common scenario and there are other income types and reliefs around those boxes that need considering. We will make the changes for 2020/21 in line with the HMRC changes</p>	FYI 2021.1 Candidate
21/10/2020	60632	<p>Tax Return Bundle Letter – Font Colour is Ignored Following the upgrade of the Component 1 element used to generate the Transmittal Letter paragraphs in 2020.3, it has been reported that where a coloured font has been used this is ignored and it is now appearing in the default black font.</p>	None	2020.3 Hot Fix
01/04/2020	59403	<p>SA800 AP Import When importing figures from Accounts Production into a partnership return and do this from within the accounting period by clicking on the Update from Accounts button in the ribbon an 'Out of Range Exception' error message appears.</p>	<p>Use either the automatic import option or click on the prompt from within the errors and exceptions panel. Click here for a knowledgebase article with more details.</p>	2020.3

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12/06/2020	59481	<p>Order of Loss Set off with NRCGT and Non NRCGT Transactions While developing the updated NRCGT work we have identified an issue relating to the order of set-off for losses. When setting off the losses the order in which they should be set off is as follows:</p> <ol style="list-style-type: none"> 1.Transactions taxed at the rate for Residential Property (R type assets) 2.Transactions taxed at the rate for Non-Residential Property (L, Q, U and O type assets) excluding 3 below 3.Transactions taxed at the rate for Entrepreneurs relief (Now called Business Asset Disposal relief) and Investors relief <p>Currently the set off order may vary where NRCGT and Non NRCGT disposals are made in the same year.</p>	These are likely to be edge case scenarios.	2020.3
01/04/2020	59380	<p>SA302 > Non repayable Tax Credits 2013 to 2016 Following a change made in 2020.1 for non-repayable tax credits to be shown on the R185 where they existed in earlier years the computations for 2013 to 2016 may be incorrect.</p>	None	2020.2
01/04/2020	59377	<p>SA108 > Attributed Gains Where a user has completed Box CGT18 for attributed gains when displaying the Tax Return on screen an error message 'Object reference not set to an instance of an object' appears</p>	None	2020.2
01/04/2020	59372	<p>Partnership Statement > Excel Link When using the link to excel with Office 365 when importing the file an error message is received Corrupt OpenXML document. This is an issue with Office365 rather than a bug.</p>	Export the case to Excel and open the spreadsheet in Explorer. Save the file down as Excel 97-2003 .xls file, remembering to change the file type upon import	2020.2
28/04/2020		<p>Forms R185 The final HMRC R185 forms will be made available in the 2020.2 update. All boxes and calculations are correct in the 2020.1 version of the software.</p>		2020.2

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01/05/2020	59438	SA800 – ECPA box populate in error In a partnership business tax record, with either an asset type of either 'Plant & machinery with private use' or 'Plant & machinery Other single asset pools' and have a final disposal resulting in a balancing charge, the figure appears in box 3.19 for Electronic Charge Point Allowance (ECPA) instead of box 3.15a for capital allowances at 18%.	Delete the Asset from the Capital Allowance engine and manually complete Box 3.15A	2020.2
27/05/2020	59467	Class 4 NIC for men 65 during the year Where a male client is 65 during the year and he is not exempt from Class 4 NIC until the following year. We are incorrectly exempting him in the year he is 65. This is working correctly for female clients.	Change the client gender to Female and the computation is then correct.	2020.2
01/06/2020	59471	Trust Accounts / Personal Tax Link When invoking the link from Trust Accounts some users received a 'SECTRANS' error. We have recompiled the link files and these are included in the 2020.2 release.	No workaround	2020.2
17/04/2020	59421	Interest from UK Banks etc schedule When in the data entry screen it is not possible to view the schedule. The schedules are still visible from the summary screen and are correctly included in the Tax Return Bundle.	The summary screen can be used to view these and all schedules	2020.1 Service Pack